

FAMOUS LIMO Policies

FAMOUS LIMO strives to maintain the highest quality of limo rental services at all times; we require all passengers to comply with the following Customer Agreement and Limousine Policies. Please take a few minutes to review these limousine policies before placing your reservation request.

1. FAMOUS LIMO requires all chartered limos and sedans to remain smoke free at all times. Failure to comply will result in a \$100.00 cleaning fine. Failure to pay fine will result in immediate termination of service without any refunds.
2. Sunroofs. No Passenger may stand out of the sunroof while the limo is moving on public roads. Standing out of the sunroof is against the law and violators will face fines by the police and are responsible for any damages caused to our vehicles.
3. Delays. Caused by but not limited to weather, traffic conditions, road construction are not the responsibility of FAMOUS LIMO.
4. Damages caused by negligence of any passenger will be the liability of the renting party. All damages will be charged to the renter plus a fee for downtime of the vehicle. Any and all theft and damages, including, but not limited to, remote controls, crystal stemware, electronics, motion sickness stains (\$300 minimum charge) or other damage or theft to any materials including the interior or exterior of the limousines done by client or anyone in the group, will be assessed on a per case basis and client will be billed accordingly. Should any damage occur to any item, including but not limited to all leathers, electronic equipment, stereo system, LCD TVs and other interior items, client will be billed in full for replacement of such materials. Client will be fully responsible for immediate payment of any violation tickets given to the Driver for improper behavior of limousine guests, including but not limited to standing/leaning out of sunroof or windows, throwing objects out of vehicle, littering, etc. Client authorizes payment for the violation to be automatically charged to client's credit card if not paid immediately in cash to the Driver.
5. Fees for Service Must be prepaid, including all state taxes. Gratuities are not included. Tipping is encouraged for good service. Extended times for all rentals must be cleared with the driver in advance and are subject to availability. Extended hours resulting from request or delays due to traffic conditions, may be billed to client's credit card accordingly.
6. Drive Time. Time starts when we pick up at the first location and stops on the last drop off. Out of town trips are always charged round trip. You must have a destination. Our chauffeurs do not just drive around. We don't mind driving around for 30 minutes, but after that time we will end the ride if customer does not have a destination. When minors are on any of our limos they must have a parent's consent to stop at a different location during the ride.
7. Lost or stolen items are not responsibility of FAMOUS LIMO
8. Limo preference may not always be possible due to other reservations going longer than

expected. We try our best to provide you with the color and make of your choice but do not guarantee it.

9. Cancellations are subject to penalties. After a reservation is made with FAMOUS LIMO a minimum fee of \$100 or 50% of the total may be charged in the event of a Cancellation.
10. Deposits. Certain dates and vehicles require a non-refundable deposit in the amount of at least \$100.00 or 50% of total charge. The deposit is applied toward the total bill at the time of payment in full. A deposit must be given to make a confirmed reservation. No holds are done without a deposit. Payment may be by credit card or cash. A 3% processing fee is applicable for all credit card payment transactions
11. Alcohol may only be consumed by passengers over 21 years of age. It is unlawful for any minors to carry any alcoholic beverage or consume any alcohol in the limo at any time, and it is considered grounds for termination of the services without refund. Any such items will be taken away from minors and they will be taken back to their first pick up. Everyone has to be 21 years or older to have alcohol in any limos. We do check IDs so please have them ready when the driver picks you and your group up. Client understands that all underage occupants need a parental release agreement if not accompanied by parent/guardian.
12. Rough behavior, illegal activities or LEWD ACTS are not allowed in the limousine at any time, and will result in termination of character without refunds. All body parts must stay inside the limo at all times. Occupants are to wear seat belts at all times. The run can be terminated at the Driver's discretion if deemed the occupants are causing an unsafe environment for other occupants, car, or driver.
13. Eating is allowed inside of any of the vehicles.
14. Cleaning Fees will be charged to parties who do not keep the inside of the vehicle clean. The fees are from a minimum of \$50.00. Cleanup resulting from any vomiting will be a charge of \$300.00.

WARNING: Under Virginia law, there is no liability for an injury to or death of a participant in an agritourism activity conducted at this agritourism location if such injury or death results from the inherent risks of the agritourism activity. Inherent risks of agritourism activities include, among others, risks of injury inherent to land, equipment, and animals, as well as the potential for the client to act in a negligent manner that may contribute to the client's injury or death. I accept the responsibility of assuming the risk of participating in this agritourism activity.

General Release:

Client shall hold Famous Limo harmless from any claims or demands including but not limited to any liabilities resulting from traffic delays, terrorism, acts of God/war, maintenance, engine/vehicle failure, electronic failure, death or personal injury arising from negligence.

Client/Clients hereby release Famous Limo from any liability whatsoever from illness, injury, damage and/or death resulting from but not restricted to, improper use and consumption of food provided by Famous Limo.

In accordance with the above stated policies I shall hold Famous Limo and its directors, employees, agents, and property landowners harmless from any claims or demands.

Signed:

Print Name:

Address:

Phone:

Email: